



**UTILITY EXCHANGE  
PRESS RELEASE**

**For Immediate Release**



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## **Communications Data Group, Inc. (CDG) Completes Web Portal Integration of the ONLINE Utility Exchange**

**Providing their customers with the capability to process consumer-initiated service applications online.**

**Winterville, NC** - ONLINE Information Services, Inc. announced today the enhancement of its integration with CDG's MBS platform. This added capability offers CDG customers the option to allow their customers to apply for services online while leveraging the ONLINE Utility Exchange to assess credit risk, verify identity, and prevent fraud.

With this feature of the integration activated, CDG users can meet the needs of their subscribers today and in the future by providing a streamlined web application process, while also reducing administrative costs, continuing to prevent fraud, and charging an appropriate deposit to reduce their bad debt. To ensure accurate results, this integration offers a combination of identity verification, device verification, and consumer knowledge-based questions to verify applicants and determine a deposit based on the utility's policies.

According to CDG, "empowering subscribers to perform their own credit check when signing up for service extends our touchless signup and scheduling capabilities, putting subscribers in control and reducing administrative burdens and associated costs for our clients/partners." To learn more or to enable the web portal integration, please contact CDG or your ONLINE sales representative.

### **About the ONLINE Utility Exchange**

Established in 1956 as a credit bureau and collections agency, ONLINE Information Services, Inc. is currently the nation's leading developer of risk management and debt recovery solutions for the Utility, Property Management, Healthcare, and Mortgage industries. Servicing Utilities throughout the nation, the ONLINE Utility Exchange is a utility-specific credit bureau with the single goal of providing the tools necessary to eliminate bad debt. For more information, visit [www.ONLINEUtilityExchange.com](http://www.ONLINEUtilityExchange.com) or contact:

#### **ONLINE Sales**

(866) 630-6400

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### **About CDG**

CDG offers scalable, accurate billing and operational support solutions for voice, video, and data for retail and wholesale telecommunications carriers and service providers. Options include: BDS, Interconnect, Mediation, Customer Care, Plant, Trouble, Service Provisioning, E-Care, Task Management and third-party financial, mapping and facilities management products. Service bureau, online and licensed options are available. Visit our website at [www.cdg.ws](http://www.cdg.ws) to learn more.