



**PRESS RELEASE**

**For Immediate Release**

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**Univerus Energy & Water Announces  
Enhanced Partnership with ONLINE Information Services, Inc.**

**Partnership delivers cutting-edge risk assessment and accounts receivable tools for bad-debt prevention to  
Univerus Energy & Water Clients**

**Winterville, NC** - ONLINE Information Services, Inc. and Univerus Energy & Water are pleased to announce an enhanced partnership, which will include the integration of ONLINE's premier risk assessment and bad-debt elimination tool, the ONLINE Utility Exchange, with Univerus' industry leading CIS/Utility Billing and consumer engagement software.

Through its partnership with ONLINE, Univerus Energy & Water offers an integrated, real-time credit risk assessment, and Red Flag compliance tool to their clients. The ONLINE Utility Exchange will utilize application data entered in the Univerus Energy & Water Billing and myAccount Portal systems to verify the applicant's identity, return an accurate deposit decision according to the utility's policies, and highlight the applicant's previous payment experiences with other utilities from ONLINE's unique national Utility Exchange database and other national sources.

Further, the integration will provide Univerus Energy & Water users with the ability to automatically submit their customer payment experiences to the Utility Exchange and access ONLINE's automated accounts receivable integration. This part of the integration allows real time account data flow between ONLINE and the client to report payments, update consumer information, and submit delinquent accounts to ONLINE, streamlining the utility's AR process and improving recovery rates by tracking customers who do not pay their bills from utility to utility through ONLINE's national Exchange database.

**About the ONLINE Utility Exchange:**

Established in 1956 as a credit bureau and collections agency, ONLINE Information Services, Inc. is currently the nation's leading developer of risk management and debt recovery solutions for the Utility, Property Management, Healthcare, and Mortgage industries. Serving over 1,100 utilities throughout the nation, the ONLINE Utility Exchange is a utility-specific credit bureau with the single focus of providing the tools necessary to assess risk and eliminate bad debt. For more information, visit our website at [www.ONLINEUtilityExchange.com](http://www.ONLINEUtilityExchange.com) or contact:

**The ONLINE Utility Exchange**

(866) 630-6400

[sales@onlineis.com](mailto:sales@onlineis.com)

**About Univerus:**

Univerus Inc. is a North American company with corporate offices in Pennsylvania and British Columbia and clients throughout the world. Univerus was formed in 2019, however, our product brands have served hundreds of clients for over two decades. Univerus' omni-purpose user interface, UNITY, empowers leading teams with a powerful suite of vertical software solutions accessible through an intuitive common platform. For more information on Univerus solutions and services, visit our website at [www.univerus.com](http://www.univerus.com).

**Univerus Energy & Water**

(904) 705-4147

[tschake@univerus.com](mailto:tschake@univerus.com)