



INFORMATION SERVICES

PRESS RELEASE

For Immediate Release

ONLINE Information Services, Inc.

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**ONLINE Information Services, Inc. Welcomes
Elaine McCallister as Strategic Account Liaison, Utility and Communications**

Winterville, NC, June 19, 2023 --

ONLINE Information Services, Inc. is pleased to announce the addition of Elaine McCallister to our organization. Elaine joins ONLINE as the Strategic Account Liaison, Utility and Communications, where she will leverage over 35 years of utility industry experience to expand the company's already impressive reach within the major utility credit and collections verticals.

With a notable career spanning over three decades at Duke Energy, Elaine held diverse titles before joining ONLINE, including Director, Business Service Center and Manager, Revenue Services. She brings significant expertise in consumer credit, business support, performance reporting, and call center operations to her new role. Her experience in delivering cost improvements, managing process change, and developing project analyses will serve her well as she works with major utility providers throughout the U.S. to eliminate their bad debt through ONLINE's innovative services.

Elaine currently resides in Florida and can be contacted at:

(252) 757-2144 (direct)

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About ONLINE

ONLINE Information Services, Inc. was founded in 1956 as a local merchant owned credit bureau. Today ONLINE is a leading provider of bad debt elimination solutions in the utility, property management, and healthcare industries with clients across the country and U.S. Territories.

ONLINE provides point of application identity verification products which enable clients to prevent fraud, as well as client-specific customizable credit risk solutions to accurately assess deposits and mitigate bad debt risk. ONLINE leverages these solutions to provide industry-specific collection services to eliminate client bad debt at the end of the account life cycle.

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